

Consent to Receive SMS Communications

By agreeing to receive text messages from USW Benefit Funds, you'll allow the fund office to communicate with you via SMS regarding your benefits. This consent is voluntary and can be withdrawn at any time.

WAYS TO PROVIDE CONSENT

You can opt in to receive text messages in any of these ways:

1. Complete and submit this form
2. Call the Fund Office at 1.800.474.8673
3. Update your preferences in your online profile at www.uswbenefitfunds.com (if applicable)
4. Submit a paper form at our office or by mail to 1101 Kermit Dr. #800, Nashville, TN 37217
5. E-mail the Fund Office – pensions@uswbenefitfunds.com

CONSENT AGREEMENT

I understand and agree that:

Communications May Include:

- Benefit updates and changes
- Claims information
- Important deadlines
- Required actions for my benefits
- Responses to my inquiries
- Other benefit-related notifications

Message Information:

- Frequency varies based on my benefit activity and needed communications
- Standard message and data rates from my carrier may apply
- Messages may be sent using automated technology
- Delivery depends on my wireless carrier's network availability

My Rights:

- This consent is not required to receive benefits
- I can opt out at any time
- Opting out won't affect my benefits eligibility in any way
- I can request records of communications sent to me

To Opt Out, I Can:

- Reply STOP to any message
- Call the Benefits Office at 1.800.474.8673
- Update my online profile at www.uswbenefitfunds.com (if applicable)
- Submit a written request to 1101 Kermit Dr. #800, Nashville, TN 37217
- Email pensions@uswbenefitfunds.com

My Responsibilities:

- I'll notify the Trust Fund if I change my mobile number
- I understand the Trust isn't liable for delayed or undelivered messages
- I'm responsible for any message or data charges from my carrier

AUTHORIZATION

I consent to receive text messages from USW Benefit Funds Benefits Trust as described above.

Mobile Number:

Print Name:

Signature:

Date:

Participant/Case ID:

For assistance or questions, contact:

- Phone: 1.800.474.8673
- Email: pensions@uswbenefitfunds.com
- Website: www.uswbenefitfunds.com

For Office Use Only:

Date Received:

Processed By:

System Updated:

SMS Communications Privacy Policy

USW Benefit Funds

Effective Date: 2024-12-01

1. Introduction

This Privacy Policy explains how USW Benefit Funds ("we," "us," or "the Trust") collects, uses, and protects your information when you opt in to receive SMS (text message) communications about your benefits.

2. Information We Collect

When you opt in to our SMS communications, we collect and store:

- Your mobile phone number
- Your name
- Your participant ID
- Date and method of consent
- Your communication preferences
- Records of text messages sent to and received from you

3. How We Use Your Information

We use your mobile number and related information solely to:

- Send you important information about your benefits
- Provide updates about your claims or coverage
- Send you reminders about deadlines or required actions
- Respond to your benefit-related inquiries
- Maintain records of our communications

4. Legal Basis for Processing

We process your information based on:

- Your explicit consent to receive SMS communications
- Our legitimate interest in administering your benefits
- Our obligation to properly manage the Trust's benefit programs

5. Protection of Your Information

We maintain appropriate technical and organizational security measures to protect your information, including:

- Encryption of stored data

- Secure transmission protocols
- Access controls and authentication requirements
- Regular security assessments
- Employee training on data protection

6. Information Sharing

We do not sell, rent, or share your mobile number or related information with third parties except:

- Service providers who help us manage SMS communications
- As required by law or regulatory obligations
- As necessary to protect your benefits or respond to your requests

All third-party service providers are contractually obligated to protect your information.

7. Your Rights

You have the right to:

- Withdraw consent to receive SMS communications at any time
- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your information (subject to legal requirements)
- Opt out of specific types of communications

8. How to Opt Out

You may opt out of SMS communications at any time by:

- Replying STOP to any text message
- Calling the Fund Office at 1.800.474.8673
- Editing your profile (if applicable) at www.uswbenefitfunds.com
- Emailing pensions@uswbenefitfunds.com
- Writing to the Fund Office at 1101 Kermit Dr. #800, Nashville, TN 37217

9. Retention

We retain your information for:

- As long as you remain opted in to SMS communications
- As required by law or regulatory obligations
- As necessary to resolve any disputes

10. Contact Us

For questions about this Privacy Policy or our SMS communications:

- Phone: 1.800.474.8673
- Email: pensions@uswbenefitfunds.com

- Mail: 1101 Kermit Dr. #800, Nashville, TN 37217
- Website: www.uswbenefitfunds.com

11. Changes to This Policy

We may update this Privacy Policy periodically. We will post updates on our website.

12. Message Frequency and Charges

- Message frequency varies based on your benefit activities
- Standard message and data rates may apply
- Contact your wireless carrier for information about your messaging plan